




維護環境衛生

- 禁煙範圍內嚴禁吸煙，包括電子煙；違法吸煙者最高可被罰款1,500澳門元。
- 請保持環境清潔，切勿亂拋垃圾；違法者可被罰款600澳門元。
- 保持公園及休憩區環境怡人，在公共地方飲食後，請妥當棄置垃圾於垃圾桶或分類回收箱內。
- 吐痰或香口膠時請用紙巾包好並棄置於垃圾桶內。
- 咳嗽或打噴嚏時，請用紙巾遮掩口鼻。
- 市內各處均設有公共洗手間，請勿在公共地方隨處便溺，違法者可被罰款600澳門元。
- 保護環境，減少使用塑膠袋。購物時請自備環保袋。

保護生態環境

- 請勿採摘花草及果實。
- 未經允許，請勿喂飼動物。



- 請勿挑釁，追打或攻擊動物。



遵守公共秩序

- 在公共地方談話時，請注意聲浪，以免影響他人。
- 請勿在公共地方使用粗言穢語。
- 請勿在公共地方隨意躺臥、或除脫鞋襪。
- 等候時遵守秩序、有禮排隊。
- 遵守交通規則：
 - ▶ 請勿作出任何可阻礙交通、影響其他道路使用者的安全或對其他道路使用者造成不便的行為，如：在車行道上拍照。違法者可被罰款300澳門元；
 - ▶ 乘搭合法公共交通運輸工具，例如：巴士、計程車；
 - ▶ 橫過馬路需注意安全並使用交通設施橫過馬路，如：斑馬線、設有交通燈的路口、行人天橋、行人隧道。違規橫過馬路可被罰款300澳門元；
 - ▶ 切勿在禁止行人通行的地方上行走，如：友誼大橋和西灣大橋；
 - ▶ 遵守交通燈指示；
 - ▶ 依從交警警員的指示。
- 請在公共地方看顧好自己的小孩。
- 顧及他人，在公共地方聆聽音樂或觀看影時請使用耳機。
- 請勿在公共地方隨意刻字或塗鴉。
- 使用無人機（或航拍機）應先查看由民航局制定的“放飛活動規定”。如有需要，請先向民航局提出申請並遵守相關規定。
- 遵守當地法律，切勿作出任何違法的行為。
- 入鄉隨俗，尊重當地的宗教信仰、生活習俗及禁忌。
- 旅遊時，請光顧持牌旅行社及入住持有牌照的酒店、公寓式酒店或公寓，以保障自身的權益。

乘坐公共交通工具

- 請排隊上車，勿爭先恐後。
- 車廂內：不推撞、不嬉戲、不喧嘩、不吐痰、不亂丟垃圾。
- 請讓座予有需要人士。



參觀禮儀

- 請愛護文物古跡，切勿塗鴉、攀爬或觸摸。
- 請愛護景區公物，切勿損壞或弄髒。
- 參觀教堂或寺廟時，請穿着合適的衣服。
- 耐心等待，請勿插隊、搶先或擋在別人前面。
- 請勿在禁止拍照的地方拍照。
- 拍照時切勿推撞或妨礙他人。
- 請勿強行與他人合影。
- 請勿在禁止使用閃光燈的地方使用閃光燈。
- 以禮待人。



澳門特別行政區政府旅遊局
DIRECÇÃO DOS SERVIÇOS DE TURISMO
MACAO GOVERNMENT TOURISM OFFICE

www.macaotourism.gov.mo

旅遊熱線(24小時)：(853)2833 3000



澳門特別行政區
政府旅遊局



文明旅遊指南

A GUIDE FOR
TRAVELLING WITH
CIVIC-MINDEDNESS



Maintain environmental hygiene

- Smoking, including electronic cigarettes, is prohibited in No Smoking Areas. Offenders are liable to a maximum fine of MOP1,500.
- Keep all areas clean and do not litter. Offenders are liable to a fine of MOP600.
- Keep parks and leisure areas clean. Dispose of rubbish into rubbish bins or recycling bins after eating or drinking in public areas.
- Use a piece of tissue to wrap your spit or chewing gum before discarding it into a rubbish bin.
- Cover your nose and mouth with tissue paper when sneezing or coughing.
- Public toilets are available across the city. Please do not urinate or defecate in public places. Offenders are liable to a fine of MOP600.
- Reduce the use of plastic bags to protect the environment. Bring your own reusable bag for shopping.



Protect the environment

- Do not pick from any plant or fruit tree.
- Do not feed any animal without permission.
- Do not intimidate, chase after or attack any animal.



Observe public order

- Keep a gentle voice in public areas to contribute to a harmonious and pleasant environment.
- Avoid using foul language in public places at all times.
- Please do not lie down, or remove your shoes and socks in public places.
- Form an orderly queue while waiting for your turn.
- Observe traffic regulations:
 - ▶ Do not cause any obstruction to traffic, affect the safety of other road users, or cause inconvenience to other road users, such as taking photographs on the road. Offenders are liable to a fine of MOP300;
 - ▶ Make use of legal public transportation, such as buses or taxis;
 - ▶ Pay attention when crossing the road. Use road-crossing facilities such as zebra crossings, traffic light-controlled crossings, conjunction footbridges, and subways. Jaywalking is liable to a fine of MOP300;
 - ▶ Please refrain from walking through areas marked with “no pedestrian” signs, such as Friendship Bridge and Sai Van Bridge;
 - ▶ Follow traffic light signals;
 - ▶ Observe instructions given by police officers.
- Always keep an eye out for your children in public places.
- Be considerate to others. Please put on headphones while listening to music or watching videos in public places.
- No carving or graffiti in public areas.
- Anyone who operates an unmanned aircraft (or an aerial camera) should read the requirements of “unmanned aircraft activities” stipulated by the Civil Aviation Authority. Please submit an application to the Civil Aviation Authority if necessary and obey regulations.
- Observe the law and do not attempt to commit any act of crime.
- As the saying goes, “When in Rome, do as the Romans do”. Show respect to local religious and spiritual beliefs, customs and taboos.
- Visitors should only patronise licensed travel agencies and licensed hotels, apartment hotels and guest houses for your own protection.

Public transportation etiquette

- Please queue up to board a vehicle.
- No pushing, romping, making of loud sounds, spitting or littering in a vehicle.
- Offer your seat to the needy.



Sightseeing etiquette

- Show respect for historic sites and relics - no graffiti, climbing or touching.
- Show respect for public property. Do not vandalise or smudge any public property.
- Dress appropriately when visiting temples or churches.
- Be patient. Do not jump the queue or jostle each other.
- Do not take photographs in No Photography Zones.
- Do not shove or obstruct others when taking photographs.
- Do not force others to take photographs with you.
- Flash photography in designated areas only.
- Show respect and courtesy for others.

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