

Macao:

1 Book your tour with reputable travel agent

As the saying goes, 'every penny has its worth'. When it comes to choosing a package tour, not only the price needs to be considered, the creditworthiness, service quality, proposed itinerary and fees of a travel agency should also be taken into account.

Have you purchased appropriate travel insurance?

Travel insurance can provide backup on your journey, so that you can have peace of mind.

If your group is going to stay overnight in Macao, do you know where you will be staying?

Hotels in Macao are licensed and ranked according to the following categories: 2-star, 3-star, 4-star, 5-star and 5-star deluxe. Hotels of different ranks vary in facilities and service quality.

How will meals be arranged during your journey?

Macao features many licensed restaurants offering numerous cuisines and delicacies. Find out what the meal arrangements are to ensure that they suit your preference.



🖳 Stay informed about the time slots

that you may have to yourself on the trip, so that you may arrange some personal activities in Macao. It is very convenient to get around this little city.

10. Friendly reminder

Respect local customs, and maintain good order and personal hygiene to enjoy a comfortable journey. During your visit, be sure to show care to the environment by no littering or spitting, following traffic rules, keeping the pedestrian walkway accessible to passers-by, no queue-jumping, talking in a gentle manner while visiting scenic spots, showing care to cultural and historical relics, and complying with the no-smoking regulations at designated areas.

This advice is offered in the hope that it will help you enjoy a wonderful time in Macao!

2. Get to know your itinerary in detail

Ask your travel agent for all information about the trip, especially the itinerary. You should also remember to ask for the receipt.

4. Do you know who the receiving agency is?

It is very important to have the contact details of the receiving agency in advance, so that you can contact them should any need arises. Only licensed travel agencies and tour guides are qualified to receive tour groups in Macao. Tour buses must indicate the identity of the receiving agencies, while tour guides must wear their tour guide cards issued by Macao Government Tourism Office.

6 Which sightseeing activities are included in your trip?

Macao has a rich historical and cultural heritage worth enjoying. Check your itinerary to know which places you will be visiting, so that you can prepare yourself for a satisfying visit.



8. Planning to go shopping?

All kinds of goods and souvenirs are available in Macao. When choosing goods, remember that quality and price are generally in direct proportion to each other even though steep discounts may be offered. Macao has a free market economy; as such, prices are set by individual retailers. The same goods may be offered at different prices by different retailers. Remember to check the terms and conditions in case of returned goods before you make the purchase, and ask for a valid receipt with the seller's information afterwards.



Useful Phone Numbers

24-Hour Tourism Hotline: 2833 3000 Consumer Council: 8988 9315 Directory Enquiries: 181



MACAO GOVERNMENT TOURISM OFFICE www.macaotourism.gov.mo

